

VALLEY IT GROUP

**Endpoint Management –
VALLEY ONE workplace**



Agenda

1. Vorstellung VALLEY IT GROUP
2. VALLEY ONE workplace
3. Offener Austausch




01

VALLEY IT GROUP




Wir sind VALLEY IT GROUP

Aktiver Support
in **> 50**
Ländern 

24/7
Support
Hotline 

> 30
Jahre
Erfahrung 

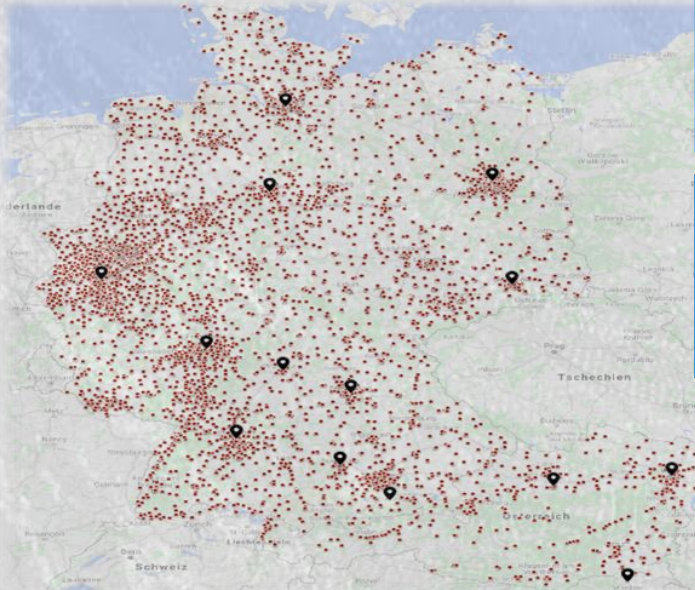
 **> 600**
erfahrene
Mitarbeiter

 **1/4** DAX 40
Unternehmen als
Kunden

25.000 Server
6.000 Storage Systems
unter Wartung

340.000
betreute
Endgeräte 

Flächendeckende Support Organisation
9500 betreute Kundenstandorte (DE / AT)



Intelligent gemanagte IT-Services für Ihre digitale Transformation

Public Cloud



Private Business
Cloud



Device
Management



Cyber
Security



IT-Lifecycle
Management

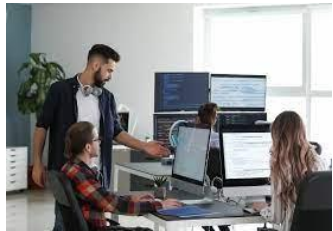


Contact
Center

Digital
Office



Desktop & APP
Virtualization



Office IT



Third Party
Maintenance



Network
Service

Consulting
Service



M365
Customizing



Industrial IT

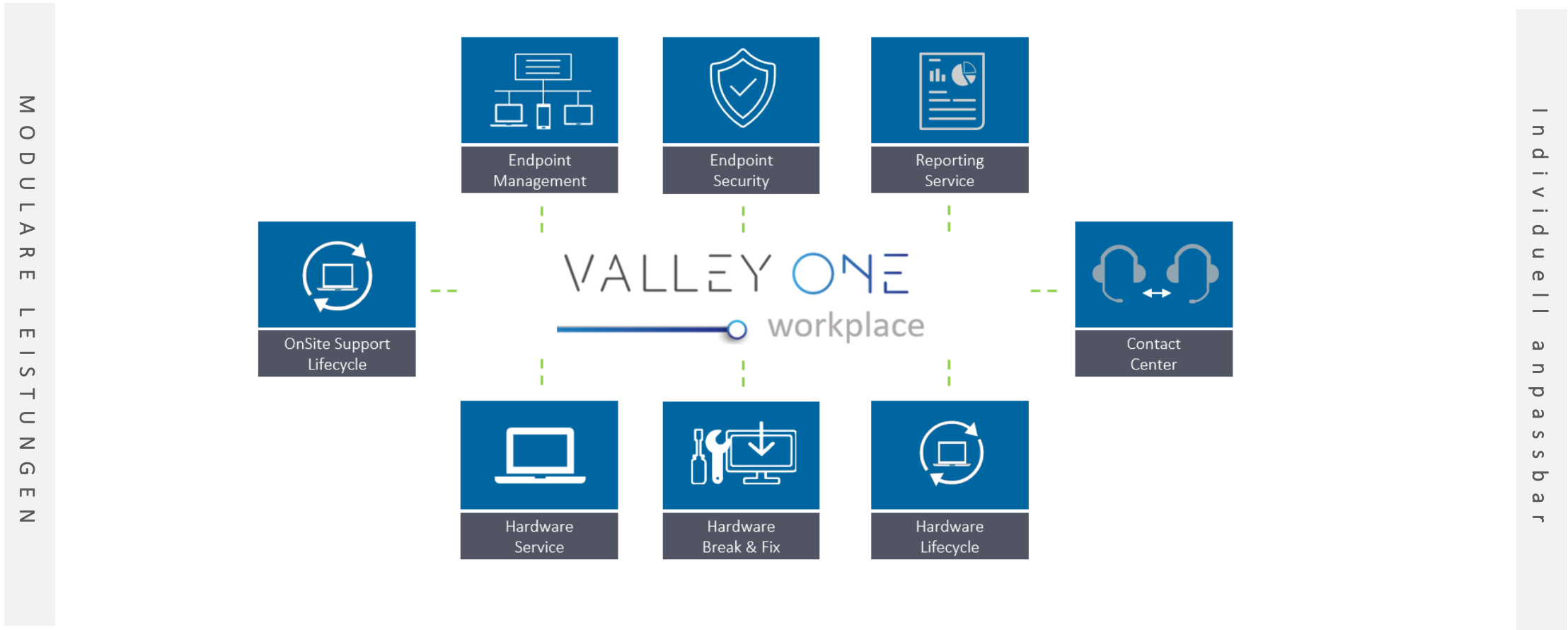


02

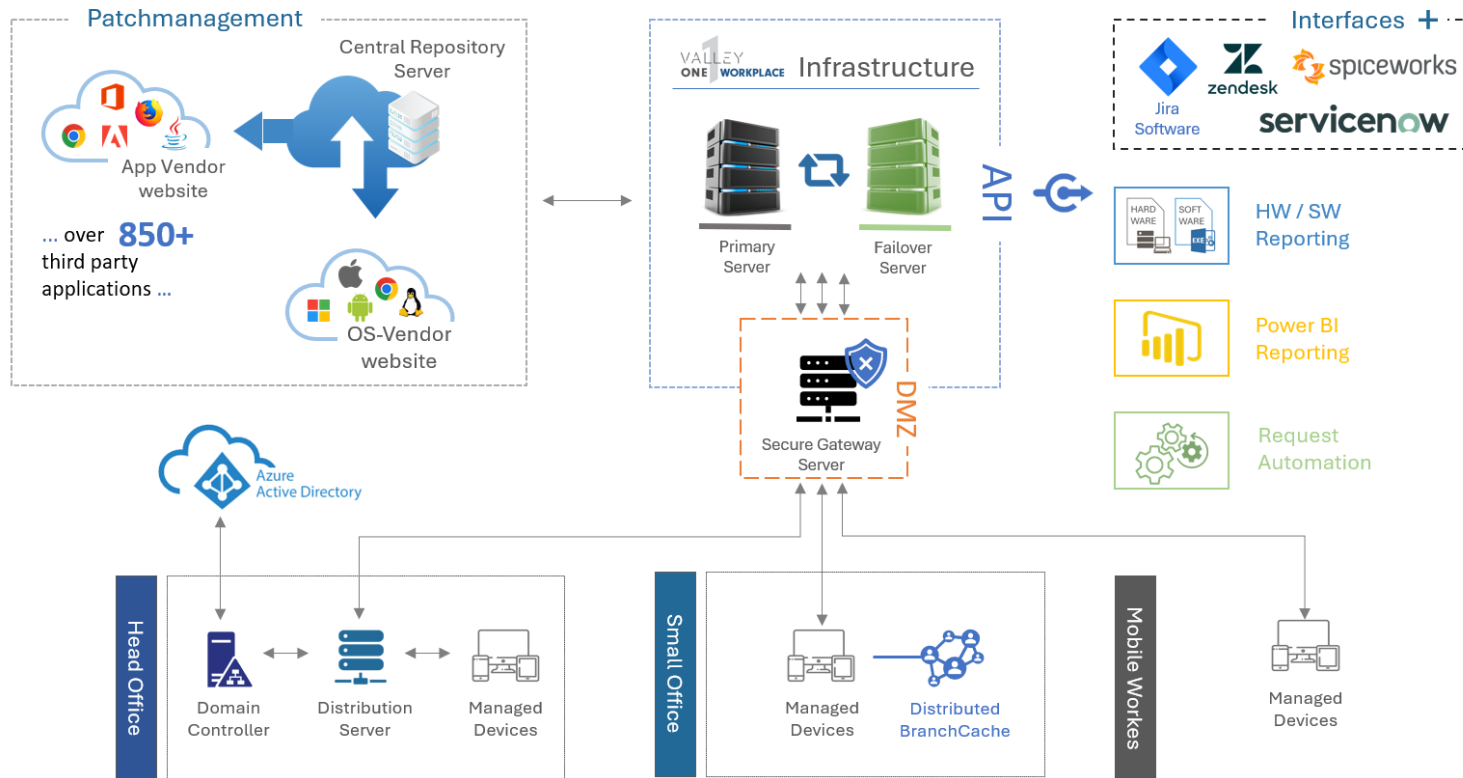
VALLEY ONE workplace



VALLEY ONE workplace - Leistungsbestandteile

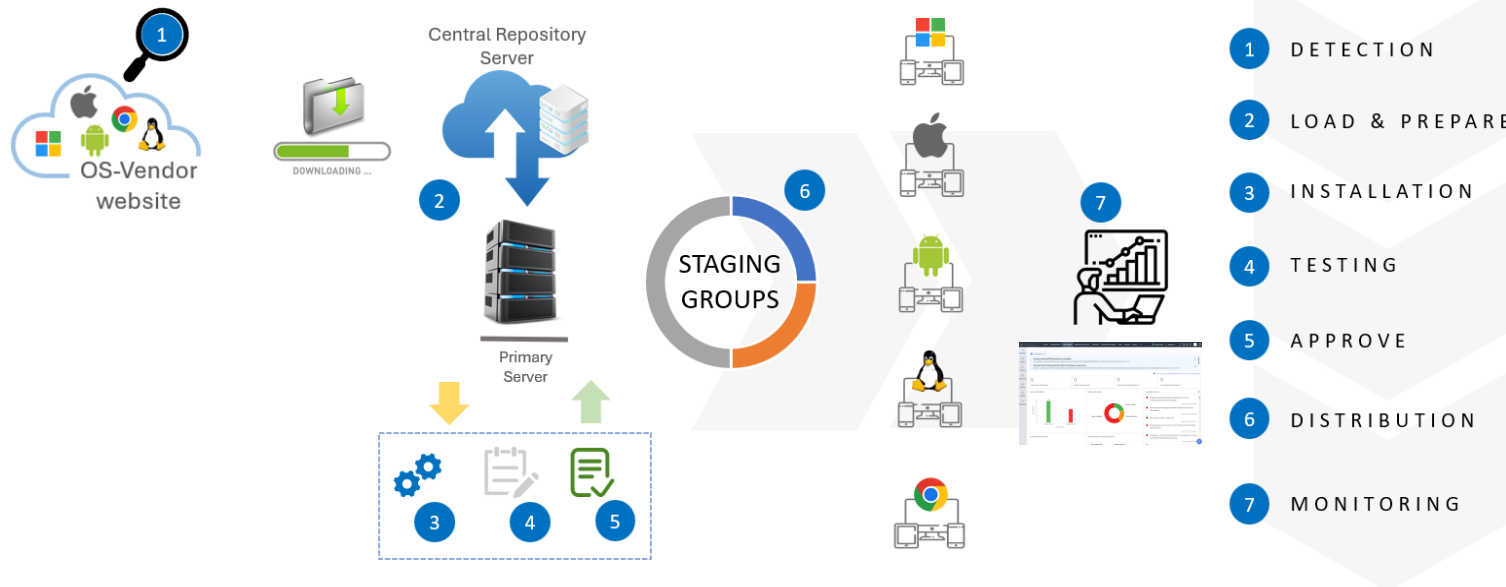


Endpoint Management



- Multimandanten Plattform
- Hochverfügbares System
- Hosting in deutschem RZ
- Verwaltung aller gängigen OS
- Verwaltung aller gängiger IT-Devices
- HW & SW Asset-Reporting
- Device- und Configuration-Management
- Volle Smartphone-Unterstützung (Container-Lösung)
- Umfangreiche API-Schnittstellen

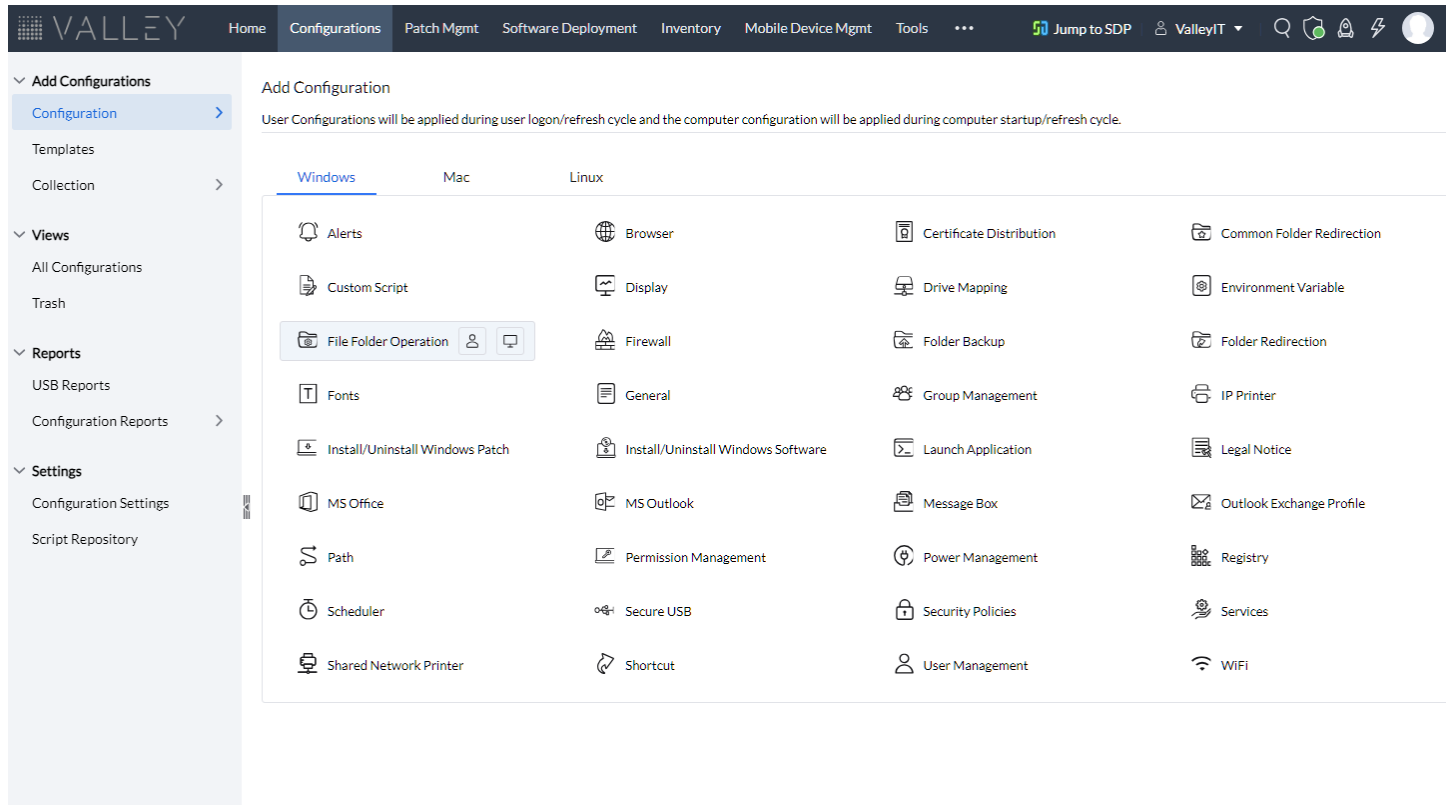
Endpoint Management - Patchmanagement



- Betriebssystem Patchmanagement
 - Security-Patches
 - Stabilität & Performance
 - Feature & Performance (Optional)

- 3rd Party Application Patchmanagement
- Individuelle Staging Gruppen
- Test- & Genehmigungsprozesse
- Vollständig überwachte Verteilung
- Monitoring
- Bandbreitenoptimierte Verteilung

Endpoint Management - Configurations



VALLEY Home Configurations Patch Mgmt Software Deployment Inventory Mobile Device Mgmt Tools ... Jump to SDP ValleyIT

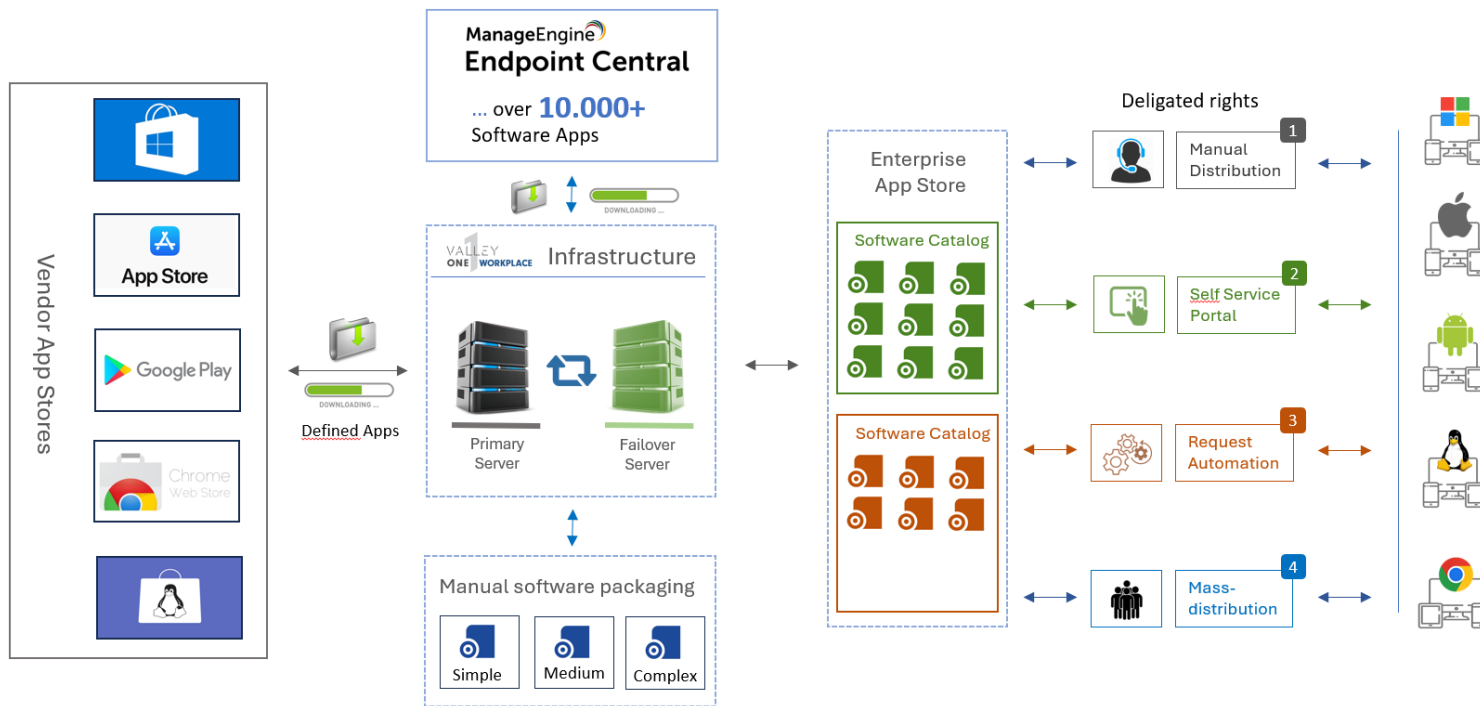
Add Configurations
 Configuration
 Templates
 Collection
Views
 All Configurations
 Trash
Reports
 USB Reports
 Configuration Reports
Settings
 Configuration Settings
 Script Repository

Add Configuration
 User Configurations will be applied during user logon/refresh cycle and the computer configuration will be applied during computer startup/refresh cycle.

Windows	Mac	Linux
Alerts	Browser	Certificate Distribution
Custom Script	Display	Common Folder Redirection
File Folder Operation	Firewall	Environment Variable
Fonts	General	Folder Redirection
Install/Uninstall Windows Patch	Install/Uninstall Windows Software	IP Printer
MS Office	MS Outlook	Legal Notice
Path	Permission Management	Outlook Exchange Profile
Scheduler	Secure USB	Registry
Shared Network Printer	Shortcut	Services
		WiFi
		User Management

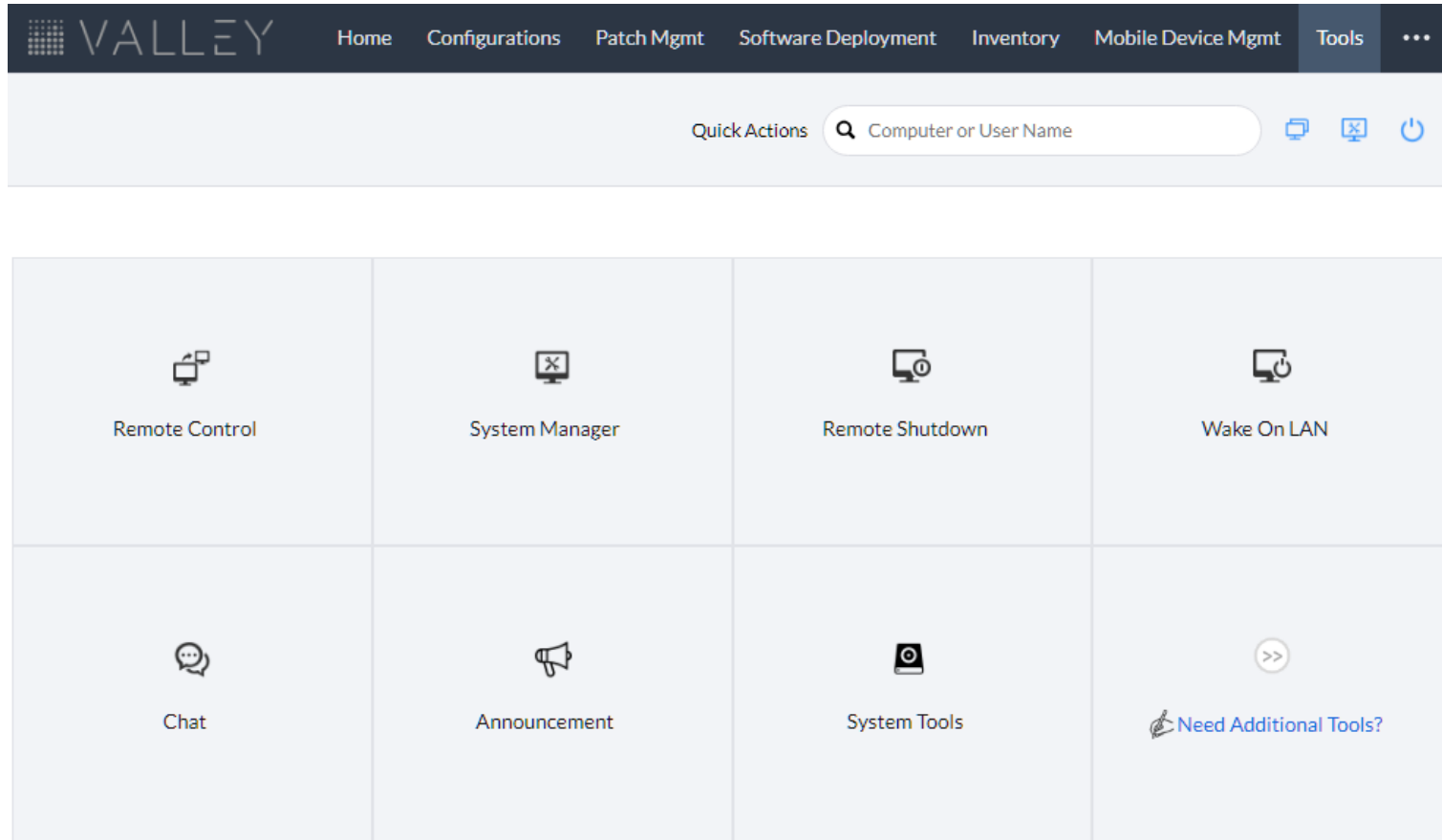
- Automatisierte Bereitstellung von Software und Konfigurationen
- Standardisierung
- Zeit- und Kostenersparnis
- Zentrale Verwaltung
- Verbesserte Compliance

Endpoint Management - App Store / Paketierung



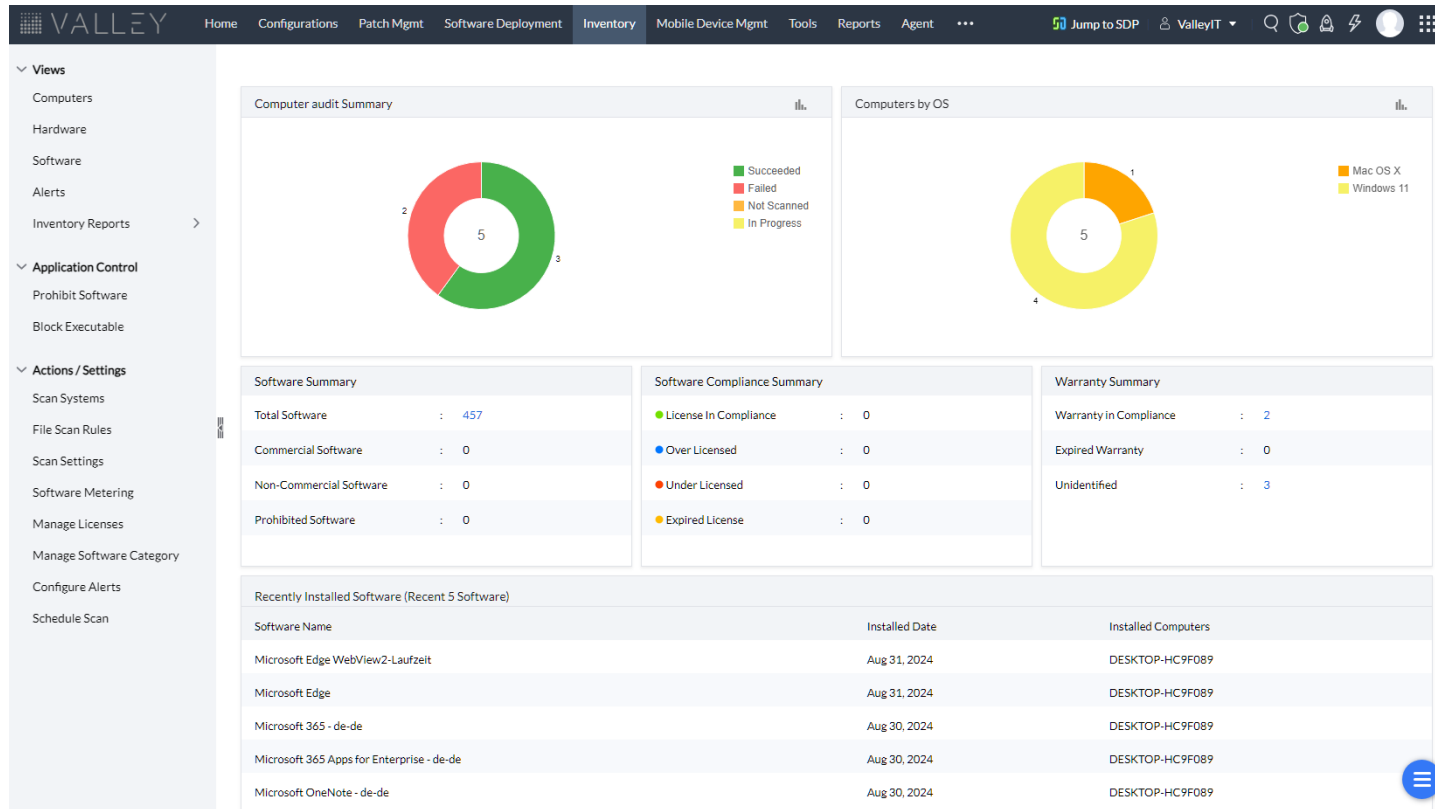
- Kundenindividueller Enterprise App Store
- Einbindung gängiger Vendor App Stores
- Bandbreitenoptimierte Verteilung
- Überwachte Software Massenrollouts
- Softwarepaketierung / App-Wrapping
- Packaging / App Library
- Request automation
- Software CI Monitoring

Endpoint Management – Remote Control Tools



- Schnelle Fehlerbehebung
- Sicherer Zugriff
- Benutzerfreundliche Fernsteuerung
- Echtzeitüberwachung
- Minimale Arbeitsunterbrechung

Endpoint Management – Inventory



- Zentrale Übersicht der IT Assets
- Automatisierte Bestandsaktualisierung
- Lizenzverwaltung
- Früherkennung von Problemen

Endpoint Management – Reporting



Software Reports

- Software by manufacturer
- Recently installed software
- Prohibited software
- Software usage by computer
- Software product keys
- Computers with/without a specific software
- User specific software

Software Metering

- Software metering rules summary
- Computer with metered software
- Users with metered software

License Reports



User Reports

- AD comp. with local user accounts
- Comp. with disabled user accounts
- Comp. with user account having no password
- Comp. with guest account enabled
- Comp. with admin account enabled
- Comp. with user account having non changeable password

Security Reports

- Antivirus details
- BitLocker details
- TPM details
- TPM availability Report
- Windows firewall details
- FileVault details

Certificate Reports

- Expired certificates
- Soon to expire certificates
- Small key length certificates
- Weak algorithm certificates
- Comp. with/without a certificate



Hardware Reports

- Computers by OS
- Computer by manufacturer
- Computers by memory
- Computers by disk usage
- Computer by age
- Computer by device type
- Mapped logical disks
- Windows XX incompatible devices

Warranty Reports

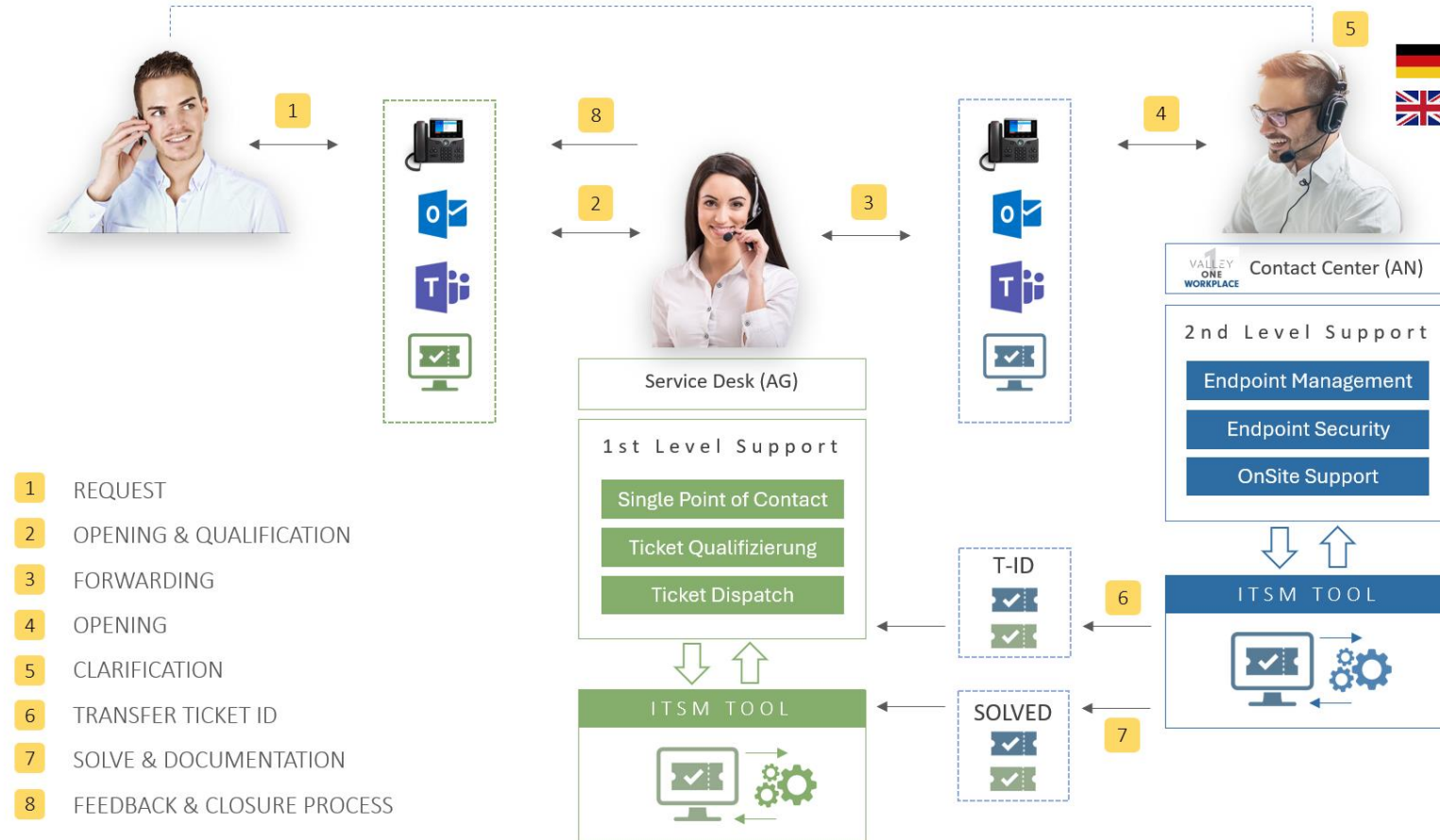
- Soon to expire warranty
- Expired warranty
- Un-identified computers

SoM Reports

Den Überblick behalten!

- Mit zahlreichen definierten Reports sorgen wir für die maximale Transparenz
- Nutzen Sie die umfangreichen Reports auch als Datenquelle für Ihre eigenen Sub-Systeme oder CMDB-Datenbanken

Contact Center



- Contact Center innerhalb Deutschlands
- Sprachen: Deutsch, Englisch
- 1st/2nd Level Support
- 3rd Level Support
- Incident & Request Management
- Standardisiertes ITIL-Ticketmanagement
- Tickertracking & Reporting

Onsite Service



- Deutschlandweit flächendeckende Support Organisation
- Hauptstandorte in:
 - München, Berlin, Köln, Gelsenkirchen, Kiel, Schrobenhausen
- Strategisch verteilte Lagerstandorte in ganz Deutschland
- Leistungserbringung mit eigenem Personal
- Zugriff auf ein Onsite-Partnernetzwerk in über 50 Länder

Hardware (wird lfd. ergänzt)

Lenovo OEM Monitor 24" / 27" „Tiny-in-One“



Desktop PC – Lenovo OEM Mini PC



ThinkCentre „Tiny“

Zubehör (Docking Station, Headset,
Wireless Keyboard/Mouse)



Notebook - Lenovo OEM Thinkpad T14

Ihre **VALLEY ONE Workplace** Ansprechpartner bei uns



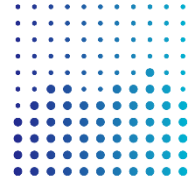
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